



Housekeeping Aide

Job Description

Posting Date Apr 09, 2018

Job Number 18000ZYX

Job Category Housekeeping & Laundry

Location The Westin Ottawa, Ottawa, Ontario [VIEW ON MAP \(https://www.google.com/maps?q=The%20Westin%20Ottawa%2COttawa%2COntario%2CCAN\)](https://www.google.com/maps?q=The%20Westin%20Ottawa%2COttawa%2COntario%2CCAN)

Brand Westin Hotels & Resorts

Schedule Part-time

Relocation? No

Position Type Non-Management/Hourly

Start Your Journey With Us

At Westin, we are committed to empowering the well-being of our guests by providing a refreshing environment, thoughtful amenities, and revitalizing programming to help ensure that they leave feeling better than when they arrived. We recognize that travel can be disruptive to our guests' well-being, and we're energized to assist as partners in helping them maintain control and soaring above it all while on the road. Everything we do is designed to help guests be at their best, and they appreciate our supportive attitude, anticipatory service and extensive knowledge on how to best assist them throughout their stay. We are looking for dynamic people who are excited to join the team and ready to jump into any situation to give a helping hand. If you're someone who has is positive, adaptable and intuitive, and has a genuine interest in the well-being of others around you, we invite you to discover how at Westin, together we can rise.

Job Summary

Respond promptly to requests from guests and other departments. Identify and report preventative or other maintenance issues in public areas or guest rooms. Post caution signs. Contact other departments directly for urgent repairs. Deliver guest requests and set up furniture items in guest rooms as requested. Remove items from hallways and transport to service areas, including debris, room service food and beverage trays, unread newspapers, soiled linens, and trash placed near Housekeeper carts. Clean, maintain, and store cleaning equipment.

Follow all company and safety and security policies and procedures; report any maintenance problems, safety hazards, accidents, or injuries; complete safety training and certifications. Ensure uniform and personal appearance are clean and professional. Maintain confidentiality of proprietary information; protect company assets. Support all co-workers and treat them with dignity and respect. Support team to reach common goals.

Comply with quality assurance expectations and standards. Move at a speed that is required to respond to work situations (e. g., run, walk, jog). Visually inspect tools, equipment, or machines (e. g., to identify defects). Grasp, turn, and manipulate objects of varying size and weight, requiring fine motor skills and hand-eye coordination. Reach overhead and below the knees, including bending, twisting, pulling, and stooping. Move through narrow, confined, or elevated spaces. Move over sloping, uneven, or slippery surfaces and steps. Move up and down a ladder. Move up and down stairs and/or service ramps. Move, lift, carry, and place objects weighing less than or equal to 55 pounds without assistance and in excess of 55 pounds with assistance. Ability to push and pull a loaded housekeeping cart and other work-related machinery over sloping and uneven surfaces. Stand, sit, kneel, or walk for an extended period or high frequency across an entire work shift. Perform other reasonable job duties as requested by Supervisors.

Marriott International is an equal opportunity employer committed to hiring a diverse workforce and sustaining an inclusive culture. Marriott International does not discriminate on the basis of disability, veteran status or any other basis protected under federal, state or local laws.

Notification to Applicants: *The Westin Ottawa takes seriously its obligations under the Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005 and will provide accommodations to job applicants needing assistance. If you require an accommodation in relation to this job posting, our online application or an interview, please call 905-366-5227 or email CanadaApplication.Accommodation@marriott.com (mailto:CanadaApplication.Accommodation@marriott.com) and a member of our Human Resources team will respond to your request. Please note that this phone number and email are only for those individuals who would like to request an accessibility accommodation as part of the recruiting process.*

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